



### Board Members

Diana S. Dooley, Chair  
Kimberly Belshé Paul Fearer  
Susan Kennedy Robert Ross, MD

### Executive Director

Peter V. Lee

## Plan Management and Delivery System Reform Advisory Workgroup Meeting and Webinar

Friday, August 15, 2014, 12:00 p.m. - 2:30 p.m.

Berryessa Conference Room – First Floor

Covered California

1601 Exposition Boulevard, Sacramento, CA 95815

Webinar Link: <https://attendee.gotowebinar.com/register/624609826119336962>

### Agenda Items

### Suggested Time

- |       |   |                                |
|-------|---|--------------------------------|
| I.    | <b>Welcome and Agenda Review (Casey Morrigan)</b> | <b>12:00 - 12:10 (10 min.)</b> |
| II.   | <b>2015 Recertification for Exchange</b>          | <b>12:10 - 12:30 (20 min.)</b> |
| III.  | <b>Non-Recertification Process (Lisa Schenck)</b> | <b>12:30 - 12:45 (15 min.)</b> |
| IV.   | <b>Renewal Process (Lisa Howard)</b>              | <b>12:45 - 1:30 (45 min.)</b>  |
| V.    | <b>2016 Design Planning (Staff)</b>               | <b>1:30 - 1:45 (15 min.)</b>   |
| VI.   | <b>CAHPS/Network (Staff)</b>                      | <b>1:45 - 2:00 (15 min.)</b>   |
| VII.  | <b>Special Enrollment Update (CalHEERS)</b>       | <b>2:00 - 2:10 (10 min.)</b>   |
| VIII. | <b>Operational Updates (Staff)</b>                | <b>2:10 – 2:20 (10 min.)</b>   |
| IX.   | <b>Wrap-Up and Next Steps (Casey Morrigan)</b>    | <b>2:20 - 2:30 (10 min.)</b>   |

Send public comments to [qhp@hbex.ca.gov](mailto:qhp@hbex.ca.gov)

We welcome you to our new offices! Please allow yourself extra time to park and find your way around. Please park in any uncovered spot, upper or lower, in the parking lot at 1601 Exposition Blvd. (The spaces in the underground garage are reserved for staff and are not available to the public.) You must enter through the front doors; there is no public access through the lower parking lot or the garage.

In our new place, we will ask you to sign in with the security guard, and get a visitor name tag, before you proceed to the meeting room – Berryessa Conference Room on the first floor.

A Covered CA staff person will wait for you in the lobby to direct you to our meeting room. We look forward to seeing you!